

OEM DEFENSE SERVICES

Contract Management

2MoRO
SOFTWARE
a Sopra Steria company



CUSTOMER PROFILE

OEM Defence Services is a joint venture between five major **Original Equipment Manufacturer** groups: Diehl Aerospace, Liebherr-Aerospace, Safran, Thales and Zodiac Aerospace. OEM DS is able to improve the **competitiveness of equipment support** through an optimised complete maintenance supply chain. OEM DS can perform different levels of services from **traditional support models up to availability levels** identical to those achieved in the civil aerospace services field.

CHALLENGES / NEEDS

- Provide an IS to **manage** the whole activity of the company
- An **online** and **secured** platform to share relevant and **updated information** with customers and suppliers, with **proven A&D software features**
- Make the platform **available for both suppliers and customers of OEMDS**
- A **unique database & software** to record support contracts and measure each suppliers' performance

BFLY

- ✓ (database + webservices)
- ✓ +4000 checks, repairs, modifications, and overhauls since 2013 for the NH90
- ✓ 25 users
- ✓ Data exchange with 20+ companies

BENEFITS

- Customers **orders management**
- Programs, fleets, contracts, customers and suppliers management
- Generation of all **suppliers orders** needed for the execution of each sales order
- **Track** the work-in-progress of each order, check global profitability and observance of contractual lead time **Assets Management**
- **Secured file exchange** with suppliers and customers
- **Reporting & alerts** when an action is due, or when a request or order is about not to meet the contractual requirements
- **KPIs** per contract, program or at company level